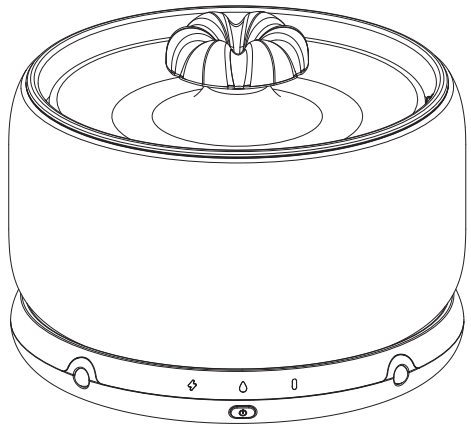




Pet Water Fountain

Model:W03



USER MANUAL

* Before using the product, please read this manual thoroughly and retain it for future reference.

Figures and illustrations in this User Manual are provided for reference only and may differ from actual product appearance.

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SAFETY INSTRUCTIONS

▲ WARNING

- Please choose DC5V-1A adapters in line with relevant national and regional standards to avoid any possible damages or safety hazards.

- Do NOT place any foreign object into the water tank.

- Only use attachments recommended or sold by WOpet. Using attachments from other manufacturers may create unsafe conditions.

- Do NOT modify the structure or electrical components of the pet fountain yourself.

- Do NOT operate the appliance if it is malfunctioning or has been damaged. Avoid attempting repairs on your own. Instead, contact our customer service immediately for further assistance.

- For safety, disconnect the power supply when the appliance is not in use.

- Always unplug the appliance when not in use, and before attaching, removing, or cleaning any parts.

- Do not allow the power adapter or plug to get wet during cleaning.

- This product is intended for indoor use only.

- Do not operate this product without water.

- Never pull the power cord to unplug the device from the wall outlet.

- If the plug becomes wet, turn off the power to that outlet immediately. Do NOT attempt to unplug.

- Replace the filter when water flow significantly decreases. If you have two or more cats, you may need to change the filter more frequently if it becomes clogged.

CAUTION

Do NOT allow pets to chew on or swallow any parts.

If an extension cord is needed, use one with the appropriate power rating.

Do NOT install or store the pet water fountain in areas exposed to weather or temperatures below 0°C (40°F).

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in residential installations.

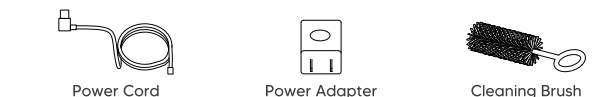
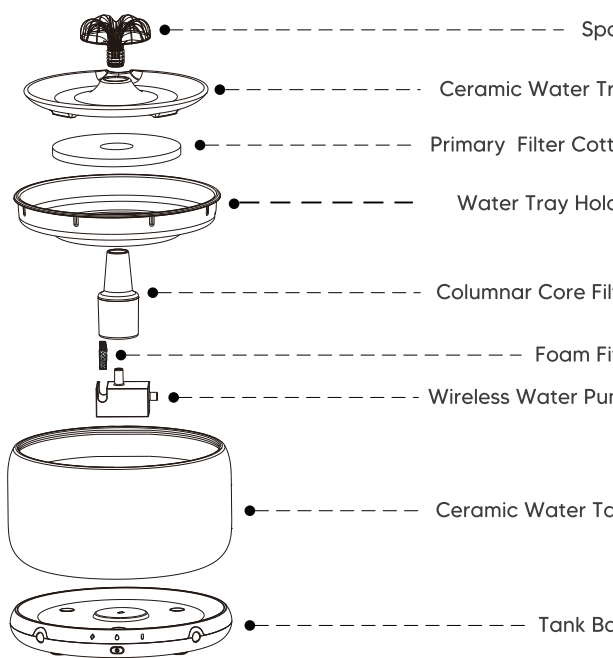
This equipment generates, uses, and can radiate radio frequency energy. If not installed and used according to the instructions, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try the following measures to correct the interference:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a different circuit from the one to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device and its antenna(s) must not be co-located or operated in conjunction with any other antenna or transmitter.

PRODUCT OVERVIEW

Open the package and check whether the components as follows are complete.



OPERATING MODE INTRODUCTION

Power Supply Mode:

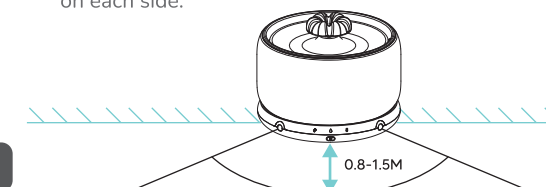
1. **External Power Supply:** The device requires an external power cord for operation when plugged in, suitable for use in areas with power outlets.

2. **Battery-Operated Mode:** The built-in rechargeable battery allows for use without plugging in, ideal for indoor areas without power outlets.

Note: For first-time use, fully charge the device before operating. If immediate use is needed, you can connect the external power cord to charge the water fountain while it operates. Once fully charged, unplug the power cord as needed.

Water Outlet Mode:

1. **Regular Mode:** Provides a continuous water flow for 24 hours.
2. **Induction Mode:**
 - The water fountain features a built-in sensor that automatically dispenses water for 20 seconds when pet activity is detected within the sensing range.
 - Induction Angle: 180° (covering the front, left, and right sides).
 - Sensing Range: Approximately 1 meter in front and 70 cm on each side.



Note:

1. Regular Mode is only available when connected to external power. To conserve energy, Regular Mode is not available in battery-operated mode.
2. The back of the water dispenser does not detect pets. Place the sensor in a clear, unobstructed position facing the pet's usual activity area to ensure uninterrupted drinking access.

INDICATORS AND BUTTONS OVERVIEW



Power Button

Long Press the key 3 seconds to power on ->Press and hold for 3 seconds again to shut down.

Note: during battery-operated, continuous wateroutlet mode is not supported and can not be switchedby pressing the button.

Battery Indicator

- 1) Blinking white: the external power supply is beingcharged.
- 2) Steady white: the battery is fully charged.
- 3) Steady red: the battery is low and needs to becharged.
- 4) Off state: battery power is sufficient. The current battery power exceed the low power warning.

Water Tank Capacity Indicator

- 1) Off state: the water tank capacity is sufficient, and thewater is located above the lowest water level.the low power warning.
- 2)Steady red: water in the tank is insufficient, need toadd water. the low power warning.

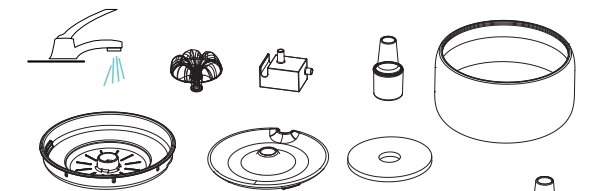
Mode Indicator

When it senses movement of a human body or pet, the indicator light turns on and the water pump discharges water.

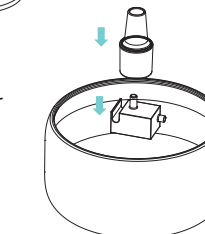
HOW TO USE

★ Please follow the steps below for the initial use:

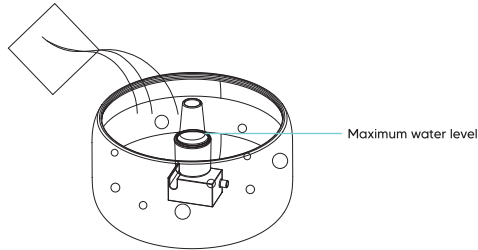
1. Rinse the water tray and water tank with clean water.



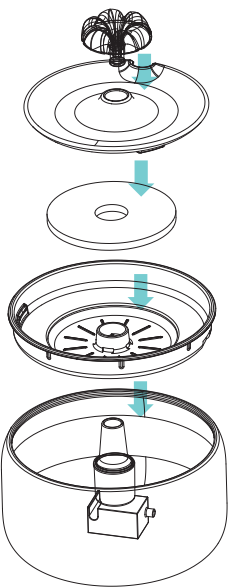
2. Connect the Columnar Core Filter to the wireless water pump and place it in the middle of the ceramic water tank.



3. Pour clean water into the water tank (1.5~3L).



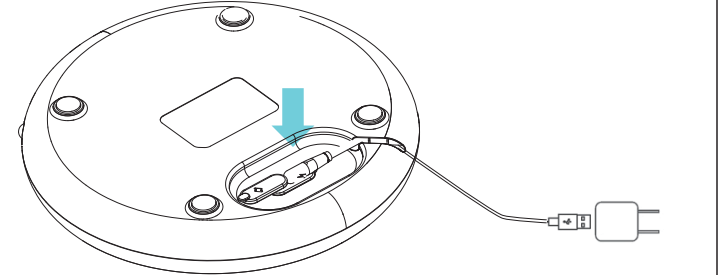
4. Refer to the picture below to install it in sequence.



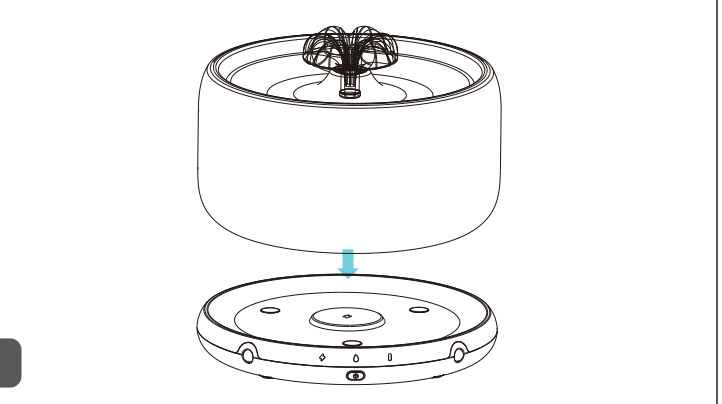
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5. Open the protective cover of the charging port at the bottom of the water feeder, connect DC wire to the adapter and plug into the socket for charging.

* The base is prohibited from being rinsed directly with water or immersed in water.



6. Install the water tank with the tank base by aligning the concave hole of the water tank with the tank base.



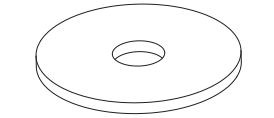
CARE INSTRUCTIONS

REPLACE THE FILTER

Primary filter cotton: Replaced every 1-2 weeks in normal cases.

Columnar Core Filter: Replaced every 2-4 weeks in normal cases.

* It's recommended to replace the filter every two weeks when it's shared by multiple pets.



Primary filter cotton



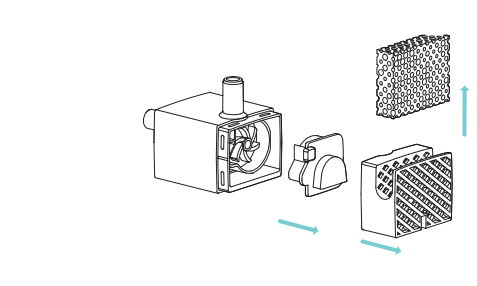
Columnar Core Filter

HOW TO CLEAN THE PUMP

1. Remove the foam filter, pump cover and impeller cover in sequence.

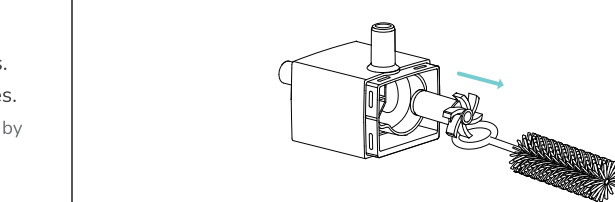
Note:

The foam filter significantly affects water flow, so please clean it regularly and replace it as needed when cleaning the pump.

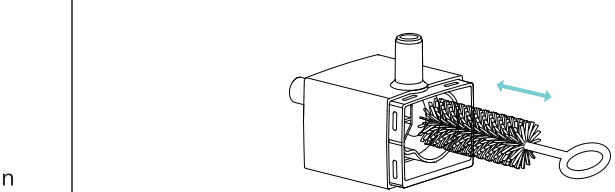


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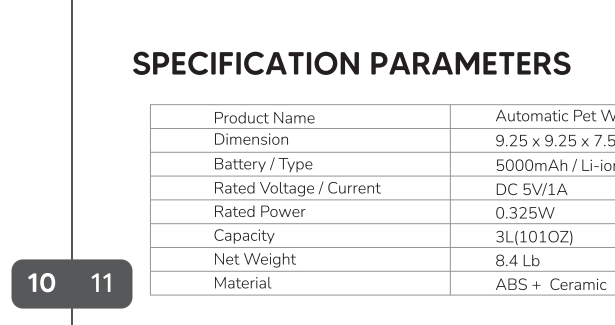
2. Remove the impeller by the brush hook.



3. Use the brush to clean the parts with water.



Tip: The brush can also be used to clean the spout. Recommended to clean the spout every 2 weeks.



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SPECIFICATION PARAMETERS

Product Name	Automatic Pet Water Fountain
Dimension	9.25 x 9.25 x 7.5 in
Battery / Type	5000mAh / Li-ion Battery Pack
Rated Voltage / Current	DC 5V/1A
Rated Power	0.325W
Capacity	3L(101OZ)
Net Weight	8.4 Lb
Material	ABS + Ceramic

FAQS

Q: The water fountain cannot be charged.

A: 1. Use a compliant 5V/1A adapter and correctly plug the Type-c cable and adapter.
2. Please do not disassemble the base and battery by yourself. If the adapter cannot be used for charging, please contact us at support@wopet.com.

Q: The water fountain does not discharge water after 20 seconds.

A: The water fountain is in automatic sensing mode for both pets and humans. In this mode, it will automatically dispense water when it detects movement, then turn off after approximately 20 seconds to conserve power.

Q: Why does the water fountain keep pumping out water?

A: When the water feeder is plugged into the power adapter, water will always flow out.

Q: The water fountain cannot dispense water and the “ ” red indicator light is on.

A: 1. The water level is too low; please add more water.
2. The water basin is not centered or is placed at an angle, which prevents proper sensing. Please reposition the water basin to the center.
3. Clean the filter cotton and impeller at the water pump.

Q: Water output speed slows down.

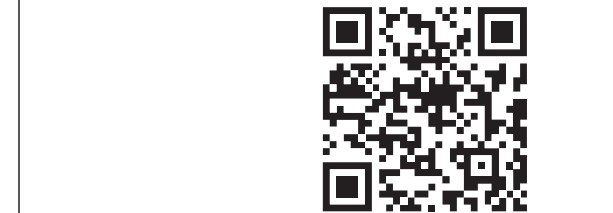
A: 1. For the first use (or reuse after long-time storage), the water pump needs to discharge air; it's normal if the water output speed slows down.
2. There may be dirt in the pump. Please refer to the “How to Clean the Pump” section in the manual for cleaning instructions.

Q: Black residues and dirt appear in the water tank and on the filter element.

A: 1. Ensure that the water source is replaced regularly with clean water.
2. Rinse the filter element before use.

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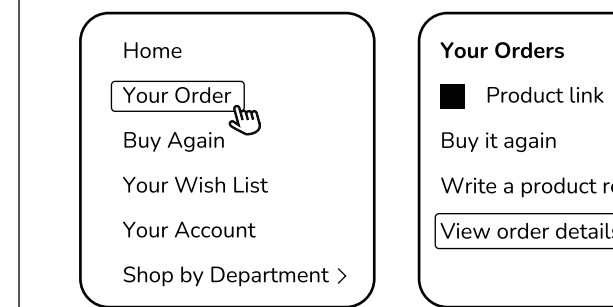
For more questions, please email our support team:



Scan the QR code to get help

ASK US A QUESTION

1. Find your order



2. Click “View order details”



WARRANTY INFORMATION

• If you have any problems when using our products, please send us an email at support@wopet.com.

• 30 days free Return & Replacement

• Standard Warranty: 1-Year product
Warranty 2-Year Warranty Application:
Please scan the QR code to finish the registration form on our official website within 30 days after you received the items.



Complimentary parts, replacements, consumable products are not covered by the 2-year warranty.

• Manufactures' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchase the product from.

• Please review the warranty carefully, and contact the manufacture if you have any questions.

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