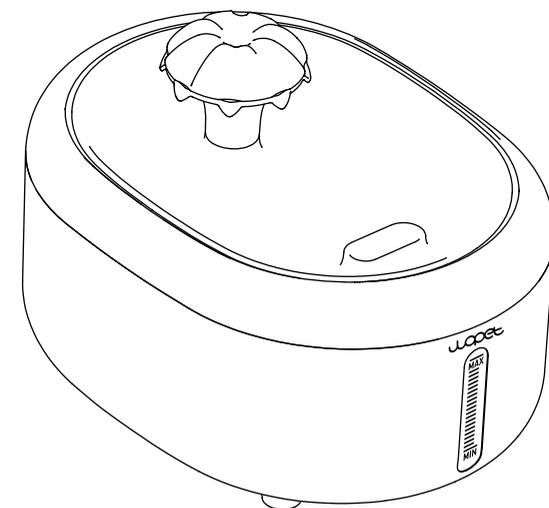




Bloom Pet Water Fountain

Model: W300

User Manual



67Oz
2L

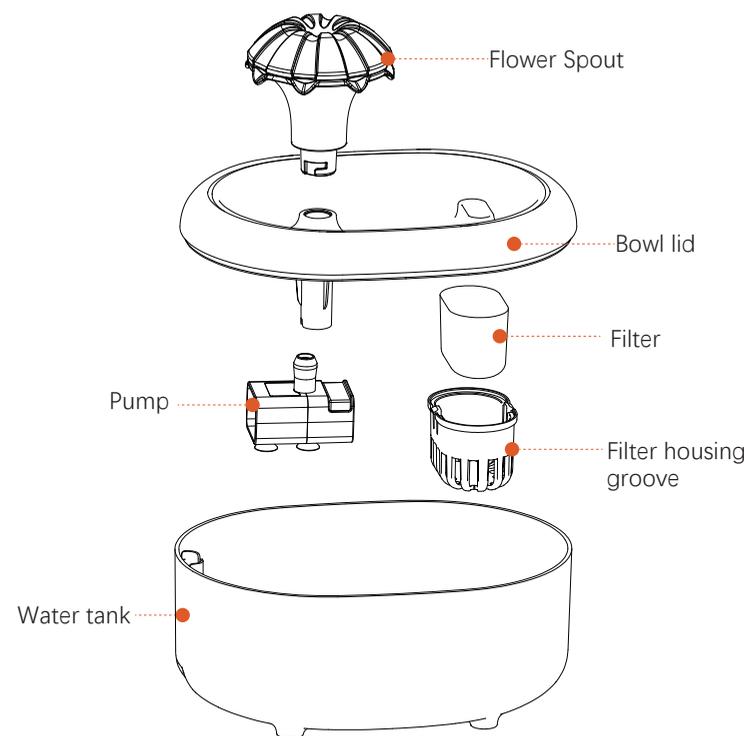
Made in China

IMPORTANT REMINDERS

- Product is for indoor use only.
- For the plug or outlet, avoid contact with water.
- Keep power adapter above the pet fountain unit.
- Runs on DC 5V power adapter, Or USB interface of socket board, Non-USB power adapters are not compatible.
- Ensure water is in the fountain when the machine is running to avoid damaging the pump.
- Make sure the cord does not have any frayed or exposed wires in case your pet chews on the cord.
- If the fountain suddenly becomes noisy, it may be because the water level is too low. Add water to the fountain to resolve this problem.
- Please clean the pump every 2 weeks to extend the life of the pump.

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COMPONENTS



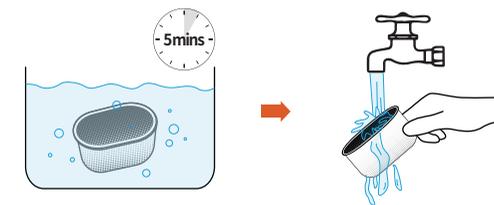
WHAT YOU WILL GET

- Pet Water Fountain
- Filter
- Brush
- Pre-filter Sponge(intalled in pump)
- DC Pump(with 5ft power cord)
- User Manual

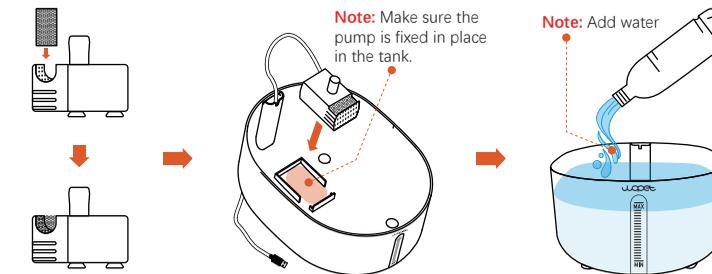
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SETUP INSTRUCTIONS

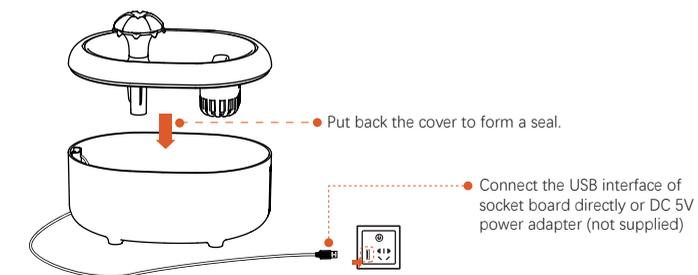
- Soak the filter in a clean bowl for 5 minutes
Rinse the filter for 30 seconds before the first use.



- Insert the pre-filter sponge into the groove of the water pump, position the pump according to the bottom slot shape. Add water to the tank.



- Install the soaked filter in the filter housing groove Connect flower spout with the bowl lid

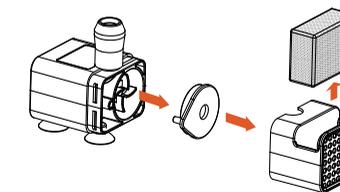


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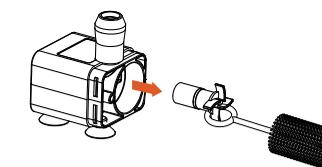
PUMP MAINTENANCE

How to clean the pump

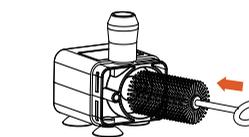
- Remove the pre-filter sponge, pump cover and impeller cap.



- Remove the impeller using the brush hook.



- Clean the parts with the brush using dish soap and warm water.



TIP: It is recommended to clean the pump and water tank at least once every two weeks.

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SPECIFICATION

Product Name	WOpet Bloom Pet Water Fountain
Model	W300
Material	ABS
Cord Length	1.5m (5ft)
Power Consumption	1.5W
Power Input	DV 5V 1A
Filter System	Activated Carbon, ion exchange resin Silver ion
Pump	Ultra Quiet Water Pump
Capacity	67Oz (2L)



Scan the QR code to set up the fountain

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FAQ TROUBLESHOOTING

Problem	Solution
Why does water keep spilling out of the water tray?	The filter may not be fully soaked. Please soak the filter in a clean bowl (not in the water tank) for 5 minutes, and rinse the filter for 30 seconds prior to initial use. Check both the filter and small sponge that covers the water inlet of the pump for lint clogs. Clean it to keep water flowing.
Why do I need to soak the filter before the first use?	The filters absorb more water (and therefore clean more water) when they're wet and expanded. Soaking the filter removes particles of matter that may have settled on the filter.
How often should I change the filters?	It is recommended to replace the filter at least once every two weeks. If you have more pets, you need to check the cleanliness of the filter and change it more frequently.
Where can I get replacement filters?	Search for "WOPET filter" to purchase new filters. Check the fountain model to be sure you purchase the correct one.
What if the pump became noisy?	Sometimes loud fountains are caused by a low water level or a dirty impeller. Cleaning your fountain's impeller is important. Ensure the water reaches at least the minimum level in the water bowl.

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Problem	Solution
What should I do if the pump stops working?	Fill with water between the MIN and MAX lines. If the water level is below the MIN line, the pump will burn dry or break down. Clean the pump, water tank, and drinking tray.
What should I do if the water output speed slows down?	The water pump needs to discharge air; it's normal for the water output speed to slow down. The pump maybe dirty. Please refer to the "How to Clean the Pump" section in the manual to clean it.

USE INSTRUCTIONS

- Please put the water dispenser where pets often move. Fill the water bowl with water, taking care not to exceed the maximum water level.
- Please keep the USB interface dry, connect the USB interface of the socket board, or use the DC 5V power adapter (not provided).

Note: W300 does NOT have LED light.



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WARRANTY INFORMATION

TWO YEAR NON-TRANSFERRABLE LIMITED WARRANTY

- To provide customers with a quality user experience, we guarantee we will replace or issue a refund for any defective product (whichever the customer prefers) for up to two (2) years from the date of purchase.
- Proof of purchase must be provided (Amazon order number or receipt) when submitting a claim to our customer support center.

Warranty registration may be requested within a month from the date of purchase by sending your Amazon order number to the mailbox: support@wopet.com

- Price matching policy is not applicable. No price difference refunds.

- Sellers are the responsible party. Amazon allows different sellers to sell the same product, so please confirm the seller by checking the order details before contacting us.

WHAT IS COVERED

- Product that Manufacturer finds defective;
- Products with missing or damaged parts; Manufacturer may replace missing or damaged parts.

WHAT IS NOT COVERED

- Purchased from non-Amazon channel or other physical stores;
- Gift without proof of purchase;
- Tampering/abnormal use/ accidental damage or commercial use;
- Replacements and parts;
- Installation fee/ labor fee.

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MAKING A CLAIM

- If you have any problems while using our products, you can choose any previously mentioned method to reach out to us.

■ Email: support@wopet.com

30 days free Return & Replacement

2-Year Product Warranty



- Our standard warranty time is 12 months, but you can get 24-month warranty if you register in our website within 30 days when you received the items, please scan the below QR code to finish the registration

HAVE A QUESTION FOR THE SELLER?

1. Find your order

Home

Your Order

Buy Again

Your Wish List

Your Account

Shop by Department >

2. Click "View order details"

Your Orders

Product link

Buy it again >

Write a product review >

View order details

3. Click the "Seller name"

View order details

Order #

Order Total

Shipped

Product link

Qty:1

Sold By: Seller

4. Click "Ask a question"

BRAND

Have a question for the seller?

Ask a question

- Gifted parts, replacements, and consumable products are not covered by the 2-year warranty.

- Manufacturers' warranties may not apply in all cases; this depends on various factors such as: use of the product, where the product was purchased, or who you purchased the product from.

- Please review the warranty carefully, contact the manufacturer if you have any questions.

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