



# Pioneer WIFI Pet Feeder

Model: FV01 Plus



USER MANUAL



# [CONTENTS]

<b>Feeder Specifications .....</b>	<b>1</b>
<b>Assembly Guidelines .....</b>	<b>2</b>
Assemble Bowl as Shown in the Picture .....	2
Plug in the Power Adapter.....	3
Install Batteries in the Battery Compartment.....	4
<b>App Installation .....</b>	<b>5</b>
<b>App Usage.....</b>	<b>6</b>
Add the Feeder.....	6
Access the WLAN Network .....	7
WLAN Connection Modes.....	8
<b>App Interface Function Introduction.....</b>	<b>10</b>
<b>APP Setting Guideline .....</b>	<b>11</b>
Camera Function .....	11
Setting Meals .....	12
<b>Switching Different Mode .....</b>	<b>13</b>
Scan Mode .....	13
Ap Mode .....	14

<b>Feeder Cleaning .....</b>	<b>15</b>
<b>FAQs .....</b>	<b>16</b>
<b>Important Notes.....</b>	<b>19</b>
<b>FCC Warnings.....</b>	<b>20</b>
<b>Warranty Information .....</b>	<b>22</b>
<b>Have a Question? .....</b>	<b>25</b>

# Product Specification

Model	FV01 Plus
WLAN	2.4HZ / 5HZ
Capacity	7L
Meals	6 Meal Per Day
One Portion	10 grams (20 portions at most per meal)
Food Size	2-15mm (dry food only)
Product Size	9.8*13.7*15.3in
Product Weight	5.5lbs
Product Materials	ABS
DC-powered Supply	5V/1A
Battery-powered Supply	3*alkaline D batteries(not included)

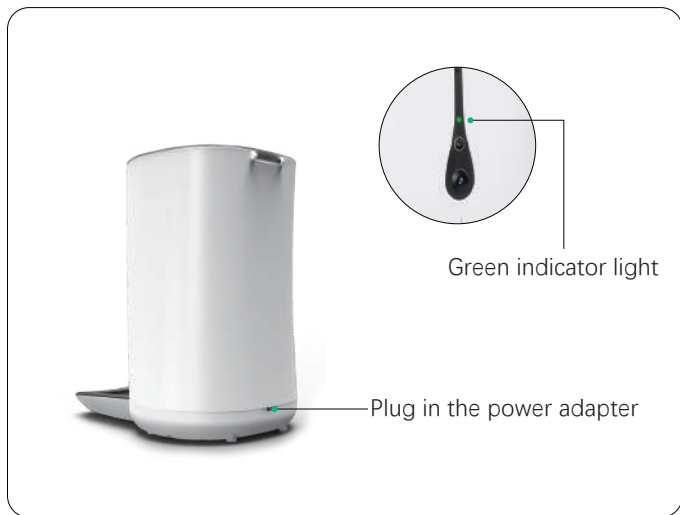
# Assembly Guidelines

## 1 Assemble Bowl as Shown in the Picture



## 2 Plug in the Power Adaptor

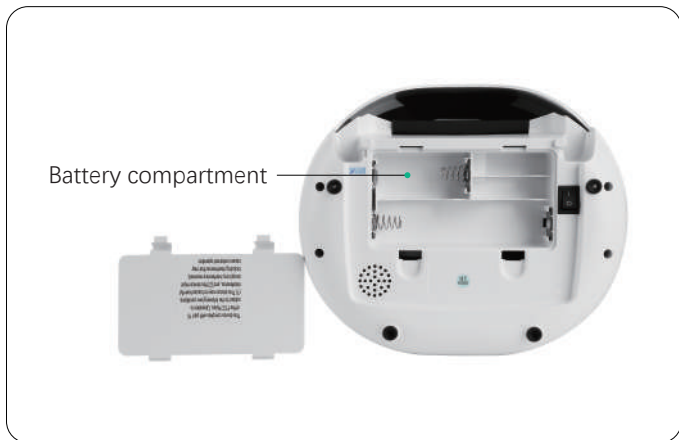
- The indicator light on the feeder shows green when you plug it in



**Note:** It is hugely important to plug in the power adaptor for the device so that it can connect to WIFI successfully.

### 3 Install Batteries in the Battery Compartment

- (3 new D cell, alkaline batteries. Battery NOT included)



**Note:** Battery power supply is only in case of power outage or WIFI failure, the schedule you set will continue to work.



# App Installation

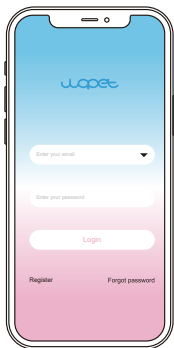
**Note:** The feeder cannot work without WIFI

- Download the app by scanning the below QR code below
- Android: Search "WOpet Smart" in Google Play  
IOS: Search "WOpet" in the App Store
- Scan the QR code to download WOPET APP



# App Usage

## Step 1 Add the Feeder



- Install and open the “WOpet” App, then register an account and log in

### Note:

Each device can be attached to only one account at a time, but each account can have three devices connected.


- Choose the  option to add a named FV01 Plus device

### Note:

Make sure your phone is connected to WIFI with favorable network speeds.



## STEP 2 Access the WLAN Network

- Click "next" until you reach this page
- Hold the  button, then release it until the device makes a "Ding" sound, which means the machine has already been reset



### Note:

Watch and wait for the indicator to slowly blink green before selecting the connection mode in the next step  
(Wait at least 5S)

## STEP 3 WLAN Connection Modes

### Step 3.1 Bluetooth Mode-Recommended

- Choose the “Bluetooth Mode” Enter the next step and there will be a pop-up a prompt. Then turn on Bluetooth as described.





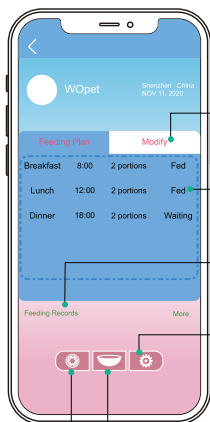
- The app will automatically access WIFI on your phone; just enter the correct password. Finally, click the “confirm” option, and it will establish the connection

### Note:

If the Bluetooth mode fails, read the another mode guides on page 13 and page 14.



# App Interface Function Introduction



Edit feeding schedule

Scheduled meal

Feeding history

Basic settings  
(includes pet's profile picture,  
age, weight, and remove the  
blinding etc)

Automatic feeding

Camera interface

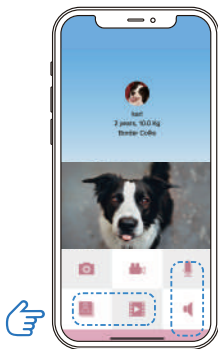
# APP Setting Guideline

## Step 1 Camera Function



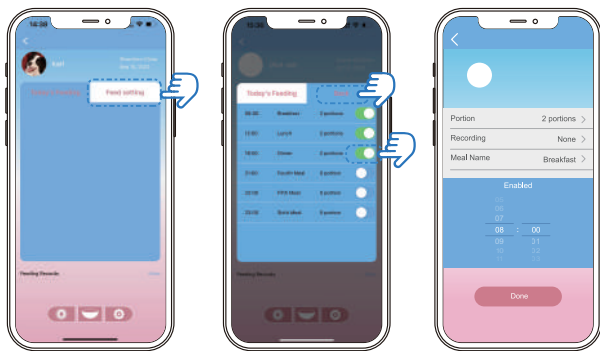
- Click the 📷 option. On this page, you can take a photo or video of your cute pet

- These pictures and videos are saved in the 📁 and 🎬 option.
- And doing voice interaction with your pet on 🗣️ and 🔊 option



## STEP 2 Setting Meals

- Click the "feeding setting", you can set up to 6 meals a day. When clicking one of these six to the next step, you can set the feeding time, portion, and voice options
- Leave the button on before clicking the "back" option, and the schedule you set will show on this page




### Note:

1 portion is about 10g, and the maximum is 20 portions.



## Switching Different Mode



- Follow the instructions until you arrive at this page  
Hold the  button, then release it until the device makes a "Ding" sound, waiting for the indicator to slowly blink green, and then select a "mode"

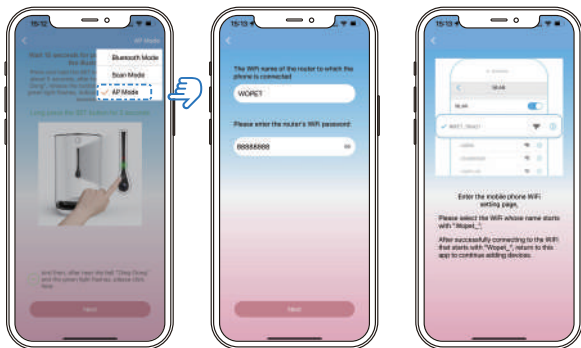
## STEP 1 Scan Mode

- Enter the next step and type the corresponding password to reveal the QR code. Aim the camera towards the device until it makes a "DI" sound, and wait for the connection to finish



## STEP 2 Ap Mode

- Enter the next step and type the corresponding password, then open your phone's "WLAN" setting page; find and connect to the WIFI with the name starting with "Wopet". Finally, go back to the app



### Note:

The app function guides on page 10 to 12.

# Feeder Cleaning

- Unplug feeder and remove the batteries
- Disassemble the food bucket and tray
- Clean with a soft cloth

## Warning:

- The base unit should not be submerged in water at any time, as this will damage the electronic components and void the warranty
- For indoor-use only



# FAQs

Red Light	Green Light	Feeder State	Solution
OFF	Always on	Normal	√
Flashes (Once a second)	Always on	Abnormal	Plug in power
OFF	Flashes quickly (Twice a second)	Device Offline	1. Plug in power 2. When plugging in, click the "Refresh" button on the app.
Always on	OFF	Battery Powered	When plugging in, check to see if there is anything wrong with the socket and charger

## **Q: What should I do if the feeder fails to access to WLAN network?**

A: Check whether the feeder's red light is off; the green light is always on.

B: Check that the feeder is connected to the same WIFI as your phone.

C: Check whether the router has reached the limit of machine connections.

D: Check whether you didn't authorize the APP the right to use your location.

**Q: How do I re-connect the device to the network quickly after it is disconnected?**

A: Exit the APP, run it again, and click the “refresh” button on machine.

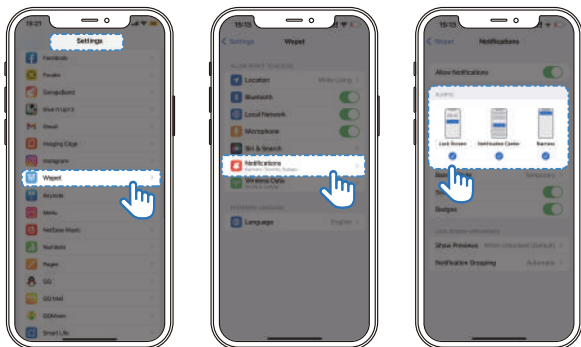
**Q: What if the cellphone didn't send the feeding record notification?**

A: The feeder is offline.

B: The feeder is only powered by batteries.

C: Your phone is in power-saving mode.

**Q: How do I open or turn off the phone notifications?**



**Q: Why is there a 5-minute error between the time setting and time dispensing?**

A: It takes about 5 minutes for the data to be uploaded to the server and identified.

**Q: APP updating**

A: For better user experience, please update regularly. In addition, this ensures the stability of the device.

Any more questions, please email our support team:



**support@wopet.com**



**Scan the QR code to  
set up the feeder**

# Important Notes

- Require THREE D size batteries, alkaline batteries only (Batteries NOT included)
- The estimated life of one set of batteries is one year
- Keep fingers and hands away from food wheel
- Always turn the feeder off before cleaning
- Check the low battery light frequently to ensure the feeder has power
- Check the level of food frequently to be sure the feeder is dispensing properly

# FCC Warnings

- Changes or modifications to this unit is not expressly approved. Non-compliance could void the user's authority to operate the equipment.

## Notes:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.



This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. There is no guarantee that interference will not occur with any particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and receiver.
- Connect the equipment into an outlet on a different circuit from that to which the receiver is currently connected.
- Consult the dealer or an experienced radio / TV technician for help. Shielded interface cables must be used with the equipment in order to comply with the limits for a digital device pursuant to Subpart B of Part 15 of FCC Rules. Specifications and designs are subject to change without any notice or obligation on the part of the manufacturer.

# Warranty Information

## **1 NON-TRANSFERRABLE LIMITED WARRANTY**

- ① To provide customers with a quality shopping and user experience, we guarantee to replace, issue a refund, provide acceptable solutions to any defective products (as the customers prefers) from the date of purchase up to 2 years.
- ② Proof of purchase must be provided (order number or receipt) when making a claim to our customer support center.
- ③ Warranty registration may be requested within a month since the date of purchase, by sending your order number to the mailbox: [support@wopet.com](mailto:support@wopet.com)
- ④ The warranty is not transferable. We only provide warranty services to buyers who purchased from our Amazon store and WOpet official website store and possess proof of purchase - not to any other purchaser or subsequent owner.

⑤ Price matching policy is not applicable. No price difference will be refund.

⑥ Sellers are the responsible party. Amazon allows different sellers to sell the same product,so please confirm the seller by checking the order details before contacting us.

## **2 WHAT IS COVERED**

- Receiving defective or used (proof needed) products;
- Receiving with missing parts;
- Item is defective under proper use.

## **3 WHAT IS NOT COVERED**

- Purchase from non-amazon channels /non-WOpet official website store/other physical stores;
- Gift without proof of purchase;
- Tampering/abnormal use/accidental damage;
- Replacements and parts;
- Installation fee/labor fee;

## 4 MAKING A CLAIM

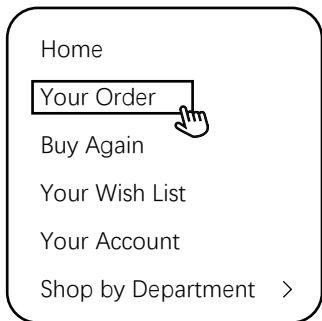
- If you have any problems when using our products, please send an email to the mailbox: [support@wopet.com](mailto:support@wopet.com)
- 30 days free Return & Replacement
- Standard Warranty: 1-Year product Warranty  
2-Year Warranty Application: Please scan the QR code below to finish the registration form on our official website to get 2-Year in total warranty.

**Note:** Please finish the form within 30 days after you received the items.



# Have a Question?

## 1. Find your order



## 2. Click "View order details"



## 3. Click the Seller name



## 4. Click "Ask a question"



- Gifted parts, replacements, and consumable products are not covered by the 2-year warranty
- Manufactures' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchase the product from.
- Please review the warranty carefully, and contact the manufacture if you have any questions.





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Boundless Love for Pets