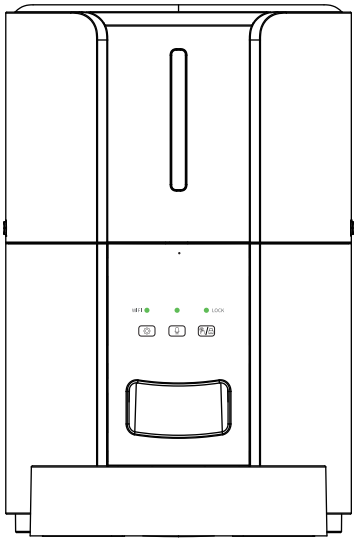
Castle Wifi Automatic Pet Feeder

Model: FW70&FW70 plus



USER MANUAL

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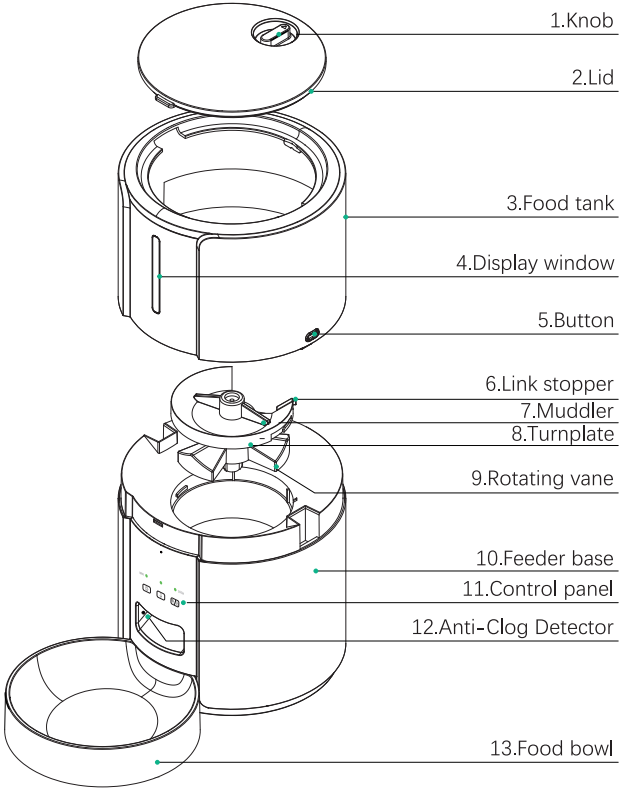
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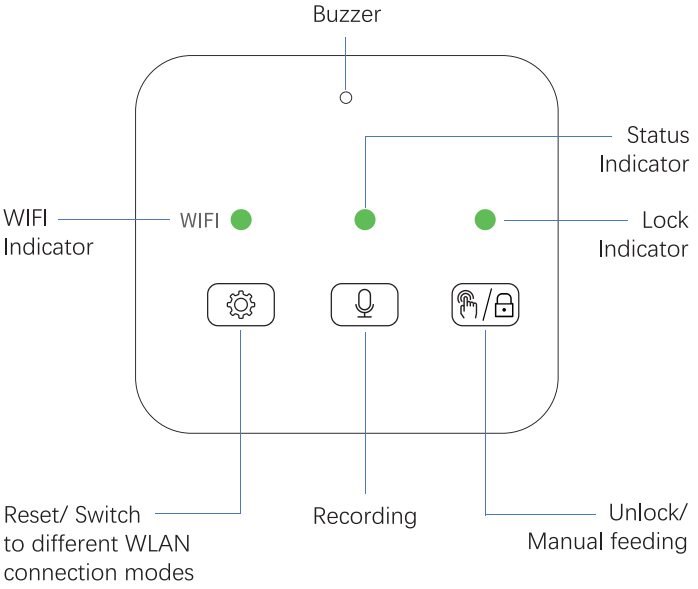
Product Specifications

Model	FW70	FW70PLUS
Capacity	3L	5L
Meals	10 meals per day	10 meals per day
Screen	LED screen	LED screen
One portion	12 grams(12 portions at most per meal)	12 grams(12 portions at most per meal)
Food size	2- 15mm(dry food only)	2- 15mm(dry food only)
Pet size	Small/medium-sized dogs and cats	Small/medium-sized dogs and cats
Battery-powered supply	3 × alkaline D batteries (not included)	3 × alkaline D batteries (not included)
DC-powered supply	5V/1A	5V/1A
Operating temperature	-10℃- 55℃/14°F-131°F	-10℃- 55℃/14°F-131°F
Dementions	18.6x18.6x 28.6cm/ 7.32×7.32×11.25in	18.6x18.6x 33.5cm/ 7.32×7.32×13.18in
Product weight	1.5kg/3.3lb	1.6kg/3.6lb

Structure


1.Knob
2.Lid
3.Food tank
4.Display window
5.Button
6.Link stopper
7.Muddler
8.Turnplate
9.Rotating vane
10.Feeder base
11.Control panel
12.Anti-Clog Detector
13.Food bowl

Interface Specifications



Scan the QR code to check out the tutorial video

Buttons

Button	Description	Function Instructions
	Unlock/ Manual Feed	• Hold for 2 seconds to unlock/lock • Click to feed one portion (in unlock state)
	Record	When unlocked, continuously hold for 1 second until you hear a "beep" sound to start recording, release the button when you hear two "beep" sounds to finish recording (supports up to 10 seconds
	WiFi Reset/ Network Mode Switch	• Hold for 5 seconds to restore factory settings (in unlocked state) • Switch between Bluetooth/AP mode (in unlocked state) In Bluetooth mode for network configuration (default network mode on startup, WiFi indicator light flashes rapidly) AP mode: In Bluetooth mode, hold this key for another 5 seconds to enter AP network configuration mode (WiFi indicator light flashes slowly)

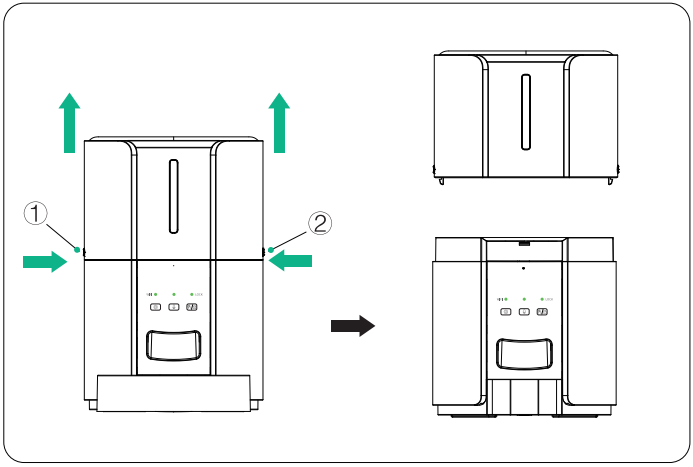
Indicator Lights

Indicator light	Status
WiFi indicator light green light flashing quickly	Entered Bluetooth pairing mode
WiFi indicator light green light flashing slowly	Enter the Ap mode
WiFi indicator light red light flashing quickly	Reset complete
WiFi indicator light red light flashing slowly	Device connection unsuccessful
WiFi indicator light is off	Battery-powered status, conserving battery power
Lock indicator light is on	Machine operation is locked
Lock indicator light is off	Machine unlock status
Work indicator light red light flashing quickly	Indicates lack of food
Work indicator light red light flashing slowly	Indicates food pile-up at the outlet
Work indicator red light is constantly on	Indicates motor working abnormally

Assembly Guidelines

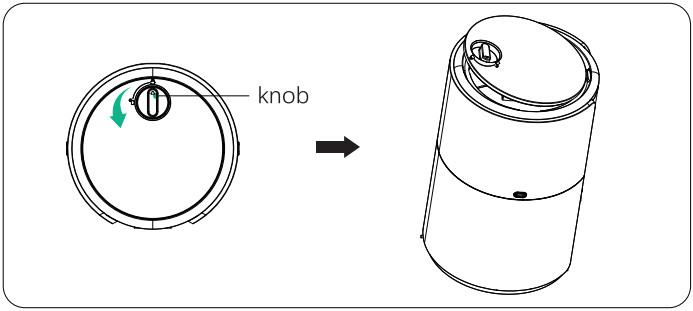
1 Take out the accessories

- Press buttons ① and ② on both sides to lift the barrel, remove the food bowl, adapter, power cord, and other accessories.

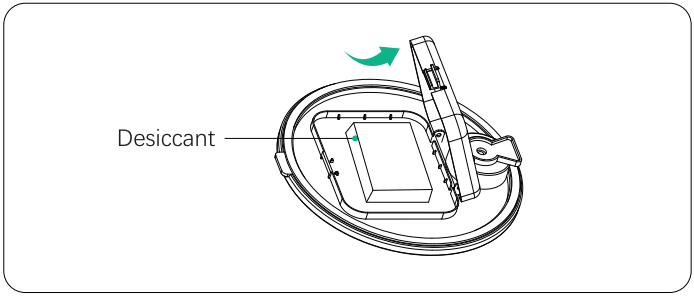


2 Machine installation

• Install the desiccant (For better preservation, it is recommended to replace the desiccant every 15 days).



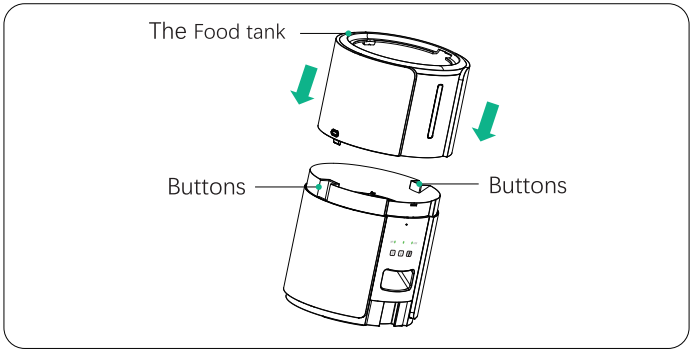
• Rotate the switch counterclockwise to remove the top cover.



• Press inward the desiccant cap to open it, and install the desiccant.

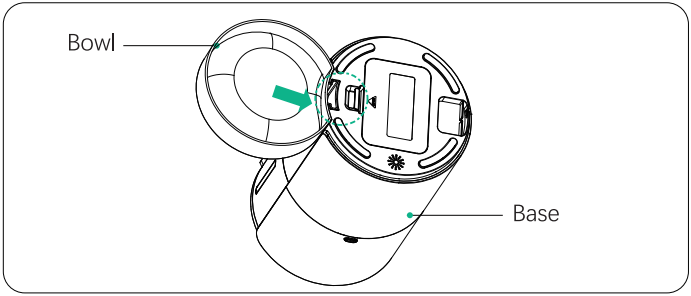
3 Barrel installation

• Align the top cover button with the slot in the machine body and press downward.



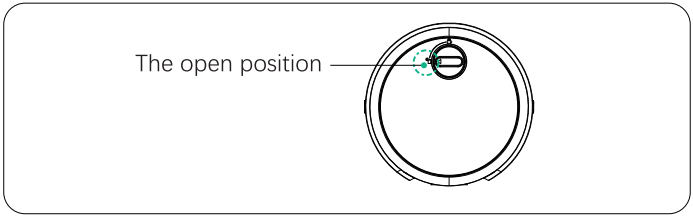
4 Food bowl installation

• Align the food bowl with the slot in the base and press inward until the bottom of the food bowl is level with the base.

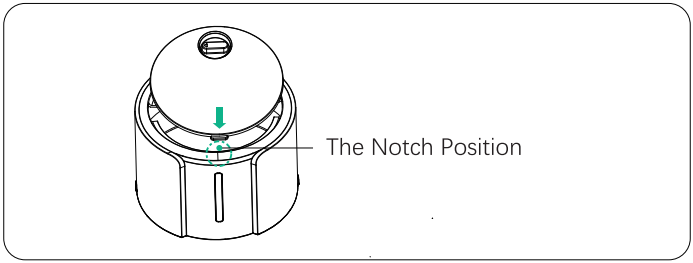


5 Top cover installation

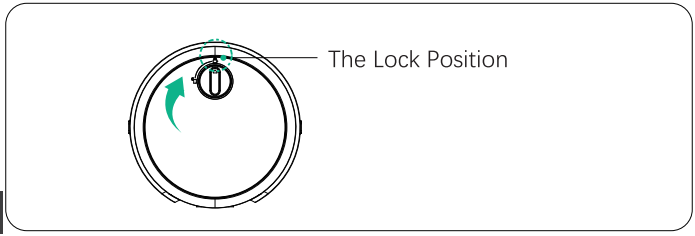
• First, adjust the switch to the unlock position.



• Align the protrusion on the top cover with the slot in the barrel and install downward.

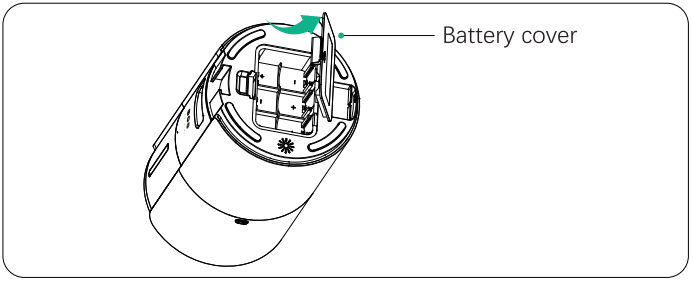


• Rotate the switch clockwise to the locked position.

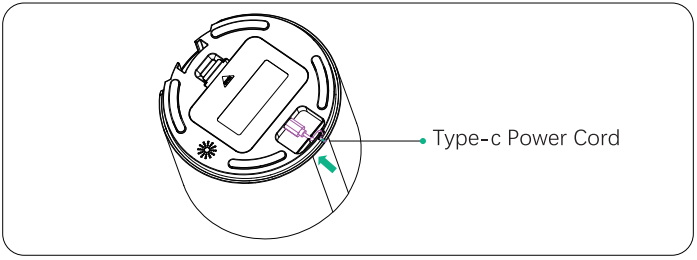


6 Power connection

- Supports dual power supply. To avoid power outage affecting machine operation, it is recommended to also install batteries in the machine.



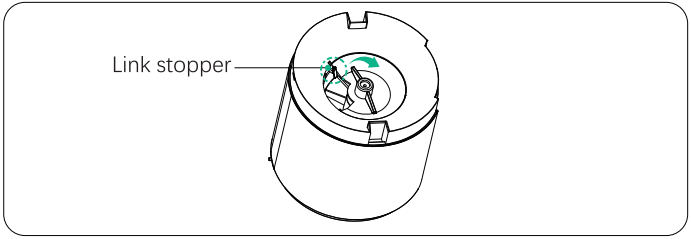
- Open the battery cover at the bottom, install 3 D batteries.



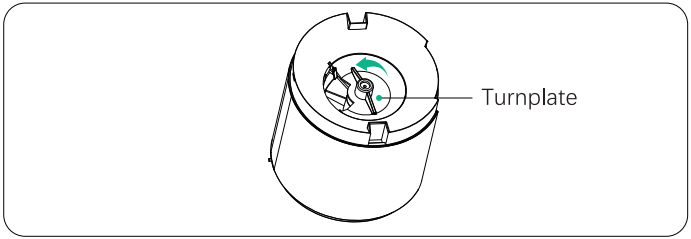
- Insert the Type-C power cord as shown in the picture, clip the cord into the slot to prevent it from coming loose.

7 Clean the turnplate

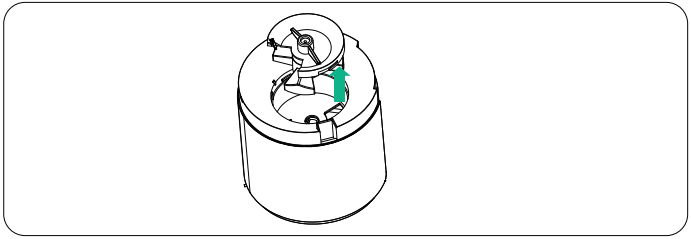
- Press the link stopper to remove it from the slot.



- Rotate the turntable counter-clockwise.

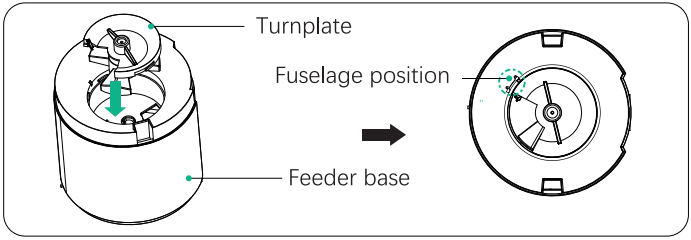


- Lift the turntable upward to remove it.

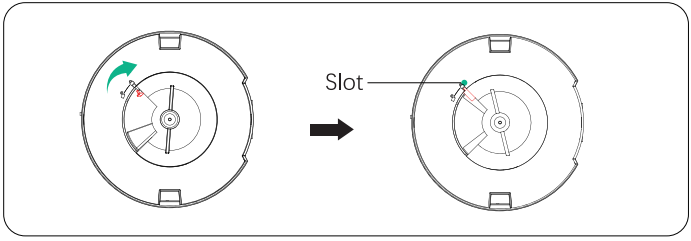


8 Install the turntable

- As shown in the picture, align the turntable with the unlock position on the machine body and install downward.



- Rotate the turntable clockwise to the locked position, press the link stopper into the slot.



APP Usage Instructions

1、Download and Installation

Android: Search“**WOpet Life**” in GOOGLE PLAY
IOS: Search”**WOpet Life**” in APPLE STORE

2、Scan the QR code below to download the APP

APP Operation Method

- User Registration: Open the "**WOpet Life**" APP, register with an email and activate the account.

Note: You can set a 6-20 character password, which must contain at least one letter and one number.

Wi-Fi connection

Note:

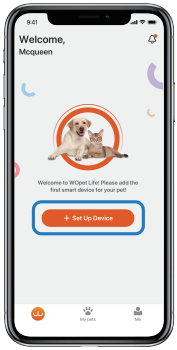
- It supports both 2.4GHz & 5GHz Wi-Fi connections. To ensure signal stability, it is recommended that the device is within 6 meters/19.7ft of the router, without walls or other objects obstructing it.
- Network pairing is only supported in power supply mode, and APP operations are not supported in battery power mode.

1、Bluetooth Connection Mode

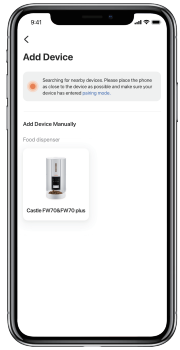
(**Note:** Check if the mobile phone's Bluetooth is on before connecting.)

1.1. Click "Set Up Device" as shown in figure (1).

1.2. Select the model "Castle FW70&FW70 plus" as shown in figure (2).



(1)



(2)

1.3. Plug in the power, confirm that the Wi-Fi indicator light is flashing green, as shown in figure (3).

(**Note:** if the WiFi indicator light is not flashing green, long press the unlock button ⚙ for 2 seconds to unlock, long press the setting button for 5 seconds to reset, the Wi-Fi indicator light will flash green quickly.)

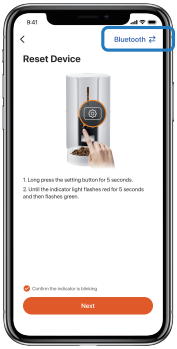
1.4. Confirm that the top right corner is "Bluetooth".

1.5. Enter the Wi-Fi account and password, as shown in figure (4).

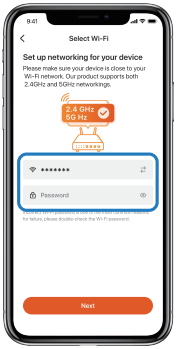
1.6. The connection process is as shown in figure (5).

1.7. You can set the machine name as shown in figure (6).

1.8. Successful connection as shown in figure (7).



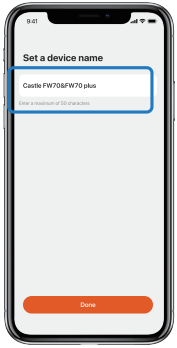
(3)



(4)



(5)



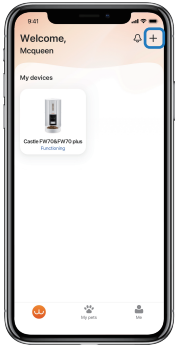
(6)



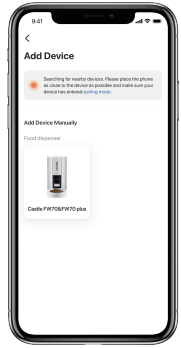
(7)

- **Continue to add devices**

  Click the "**+**" in the upper right corner as shown in figures (8) and (9), you can continue to add devices following the aforementioned method.



(8)



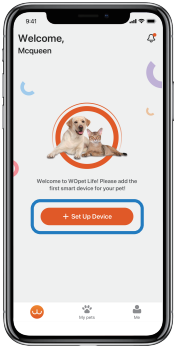
(9)

2、AP mode connection

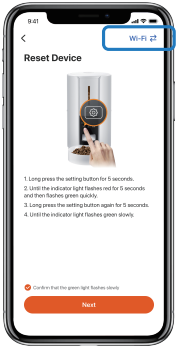
2.1. Click "Set Up Device" as shown in figure (10).

2.2. Select "Wi-Fi" mode at the top right corner, confirm that the WIFI indicator light is flashing green quickly, long press for 5 seconds until the Wi-Fi indicator light flashes green slowly, then click confirm, as shown in figure (11).

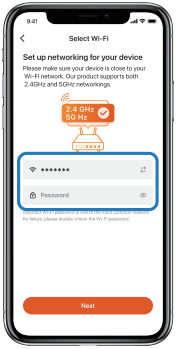
2.3. Enter the Wi-Fi account and password, as shown in figure (12).



(10)



(11)



(12)

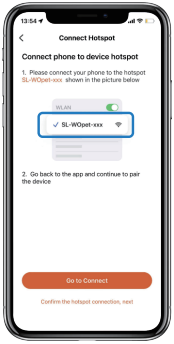
2.4. Enter the APP hotspot connection interface, as shown in figure (13).

2.5. Enter the mobile phone's Wi-Fi connection interface, select the SL-WOpet-xxx network to connect, as shown in figure (14).

2.6. Return to the APP interface, the connection process is as shown in figures (15).

2.7. Change the device name as shown in figure (16).

2.8. Complete the device connection, as shown in figure (17).



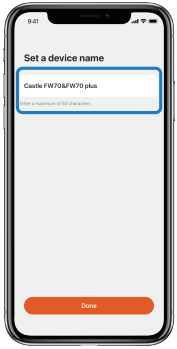
(13)



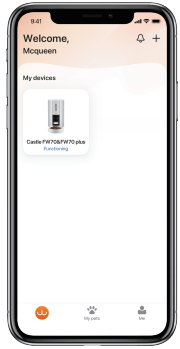
(14)



(15)



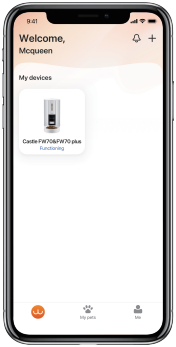
(16)



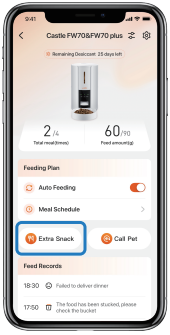
(17)

3、Feeding Setting

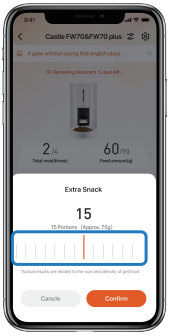
3.1. **Manual Feeding**: Click on the "WOpet Feeder" icon to enter the feeding settings, click on "Extra Snack" to select the number of portions (each portion 12g), click "Confirm" to complete the manual feeding, as shown in figures (18), (19), and (20).



(18)

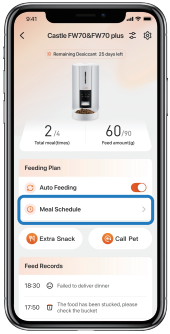


(19)

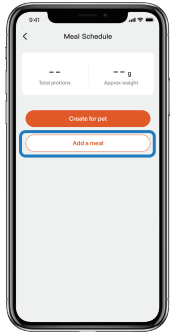


(20)

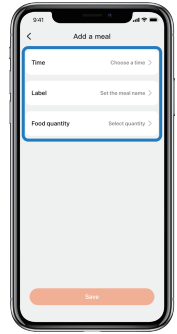
3.2. **Set Feeding Plan**: Click on "Meal Schedule" to enter the feeding plan, click on "Add a meal", enter "Time, Label, Food quantity" parameter settings, as shown in figures (21), (22), and (23).



(21)



(22)



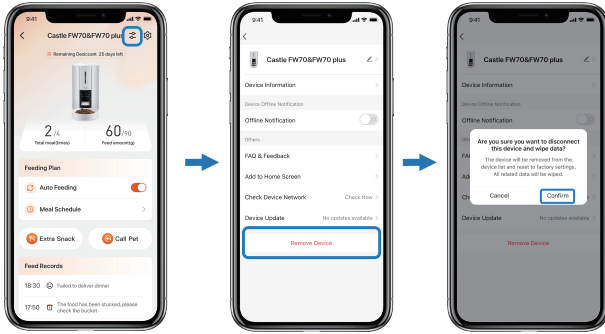
(23)

4、Device Removal

4.1. Click the icon at the top right, as shown in figure (24).

4.2. Select "Remove Device" at the bottom, as shown in figure (25).

4.3. Click "Confirm" to complete the device removal, as shown in figure (26).



(24) (25) (26)

FAQs

Q: The feeder cannot connect to Wi-Fi

A: 1. Check if the machine is powered correctly.
2. Check if the account and password are correct, and enter the correct account and password (composed of letters, numbers, symbols, etc., 8~16 digits).
3. Check if the feeder is powered by batteries. APP operation is not supported when it is powered by batteries.
4. Email our customer service for assistance.
5. Reset the feeder.

Q: The feeder shows offline

A: 1. Keep the feeder within close range to the router (within 6m/19.7ft), without walls or other objects causing a weak signal.
2. Reset the feeder.

Q: The operation buttons on the panel do not work

A: Check if the child lock light is on. After long pressing the unlock button for 2 seconds to unlock, the machine can be operated.

Q: The APP operation does not dispense food properly

A: 1. Check if the power supply is normal, and if the battery power is sufficient when powered by batteries (indicated by the red light).
2. Check if the food bowl is overfilled. If the working indicator light is flashing red slowly, you need to clean the food bowl.

3. Check if the feed bin is empty. If the working indicator light is flashing red quickly, you need to refill it.
4. Check if the rotor is jammed. If the working indicator light is constantly red, remove and clean the rotor to solve the jam.
5. Check if the food size is too large, causing a blockage. The feeder supports dry food with a diameter of 2-15mm/0.08-0.6inch.

Q: The amount of food dispensed is not the same:

A: When food is just added to the machine, the first portion will be less. This is normal. After the third portion, the same amount will be dispensed.

Any more questions, please email our support team:

support@wopet.com

Scan the QR code to follow us! Learn more info.

FCC Warnings

- Changes or modifications to this unit not expressly approved. Non-compliance could void the user's authority to operate the equipment.

Notes:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following Measures:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and receiver.
- Connect the equipment into an outlet on a different circuit from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.Shielded interface cables must be used with the equipment in order to comply with the limits for a digital device pursuant to Sub part B of Part 15 of FCC Rules. Specifications and designs are subject to change without any notice or obligation on the part of the manufacturer.

Have a Question For the Seller

1.Find your order



2.Click “View order details”



3.Click the Seller name



4.Click “Ask a question”



- Gifted parts,replacements,consumable products are not covered by the 2-year warranty
- Manufactures' warranties may not apply in all cases,depending on factors such as use of the product,where the product was purchased,or who you purchase the product from.
- Please review the warranty cafefully,and contact the manufacture if you have any questions.

Warranty Information

- If you have any problems when using our products, please send an email to the mailbox: **support@wopet.com**
- 30 days free Return & Replacement
- Standard Warranty: 1-Year product Warranty
  2-Year Warranty Application: Please scan the QR code to finish the registration form on our official website within 30 days after you received the items.



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