



WOPET

INSTRUCTIONS

WOpet Sprite II WiFi Feeder

FV01



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Please read these instructions carefully before use

Thank you for choosing this WOpet intelligent product. In order to guarantee your personal and material safety, please read these instructions carefully before using our product. Under no circumstances shall WOPET be liable to pay compensation or damages to any person for any loss, injury, or damage, unless it's explicitly stipulated in law, whatsoever occasioned by this product or as a result of not following the items and conditions and precautions laid in these instructions.

▶ About instructions

- The authorization of the instructions, trademark and font size are owned by WOPET and its affiliated party. In case the items and conditions laid in these instructions are not identical to the actual product (including the APP), the actual product (APP) shall prevail. WOPET shall, subject to law, reserve the right to modify items and conditions laid in these instructions without prior notice, as well as to the final interpretation. Objection to these instructions, if any, shall be raised in writing by the customers within 7 (seven) days after purchase. Otherwise, it shall be assumed that the customer has completely accepted and understood all terms and conditions of the instructions.

▶ Statement of authorization

- This APP (WOpet) shall keep and protect the individual details of all users; in order to provide more accurate and personalized services, and co-share the operating right of your equipment. This APP shall be very careful with this information. Unless otherwise specified in this Statement of Authorization, this APP shall not disclose this information to any third party without your permission.
- If you have shared authorization with another user, they will have authorization for such equipment as the camera, photographs, microphone, etc. If the equipment user has decided to share authorization, it means they have fully understood the items and conditions mentioned above, and our company shall not be held responsible for such consequences as privacy disclosure, disputes, property and credit losses, etc. Our company reserves the right of having the final interpretation of this authorization clause and also to terminate the service agreement with the authorized user immediately.

▶ Feeder appearance

■ Programming: 2 models (exchangeable food dispenser)

- **Small Wheel Unit:** For small and medium-size pets

Programmable: 1 to 20 portions (5g -100g);

- **Large Wheel Unit:** For medium and large size pets

Programmable: 1 to 20 portions (10g -200g)

■ SET button: short press to activate the manual feeding function; long press for 5 seconds to restore to factory settings

- Product name: WOpet Sprite II WiFi Feeder
- Product size: L250*W350*H390mm (Assembled)
- Capacity: 7 liters
- Net weight: 2.3 kg
- Product materials: ABS
- Adapter parameters:
 - Input: 100-240V, 50/60HZ, 0.4A
 - Output: 5.0V, 1A

■ Key Features



- 720P HD camera with 120° Wide Angle Lens
- Accurate portion control through APP
- Voice interaction voice record & play at programmed mealtimes
- A large capacity hopper holds around 7lbs dry food
- Dual power supplies: Battery (NOT INCLUDED) and power adaptor

▶ Feeder assembling

- 1 Assemble the bowl as shown in the picture.

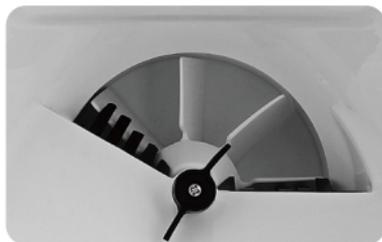


Note:

- The default wheel is the large one. There is also a small wheel and you can change the wheel when needed.
- When the feeder is only battery-powered, it will enter sleep mode and some functions like watching, talking, and setting in the app are limited. It still can dispense food by pressing the manual button and dispense food automatically as programmed.



● The small wheel

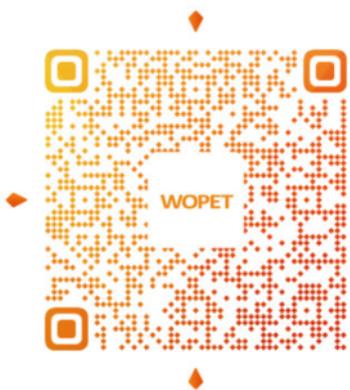


● The large wheel

▶ APP installation

- Download and install the "WOPET" app by scanning the QR code below.
- Download and install the app by searching "WOPET" on Google Play (Android), or App Store (iOS).

● Android



● iOS



▶ APP logging in and feeder connecting

■ Log in to the APP



- Open the “WOPET” APP, and click “Register” to apply for an account. If already have an account, just log in.

Note:

- One device can be attached to only one account at a time, but one account can connect to multiple devices and used on multiple phones.

■ Add the feeder

- 1 After logging into the APP, click “+” at the upper-right corner to add the feeding device.

Note:

- Make sure your phone is connected to Wi-Fi with favorable network speeds.



■ Connect the feeder to WLAN

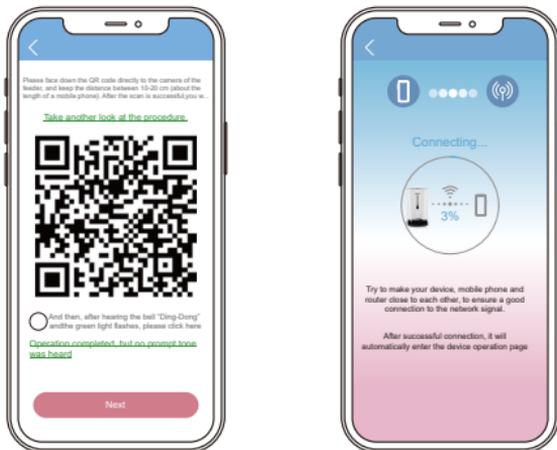


- 1 When the cellphone has been connected to the Wi-Fi, the wifi name will be filled in automatically. Then, click "NEXT" after entering the wifi password

- 2 When the red indicator is on, long-press the SET button on the center of the feeder until it buzzes like "Ding-Dong", and release it.
- 3 Click "NEXT" when the indicator turns green.



- 2 A QR code will be generated on the phone. Use the feeder's camera to scan it at a distance between 10-20 cm until you hear a "beep" sound. And click the screen button, it will enter into connection



Note:

- 1 If the connection fails, please check the connection FAQs.
- 2 If the connection fails, try using the device hotspot connection way.

■ Device hot spot connection



Note: First, check the feeder's green indicator flashes slowly.

- 1 Click to enter the device hot spot connection page.
- 2 Enter into the phone wifi setting page and select the WiFi named "Wopet_XXXXX". Make sure the Wi-Fi has been correctly connected.



Note: The "Wopet_XXXXX" wifi is generated by the feeder with no password. Once it's connected, the wifi will disappear.

- 3 Click the button at the upper-left corner to return to the phone's main interface, and click the APP again. It will enter into a connection. Meanwhile, the green light flashes quickly.



Note: If the connection fails, please check the connection FAQs.

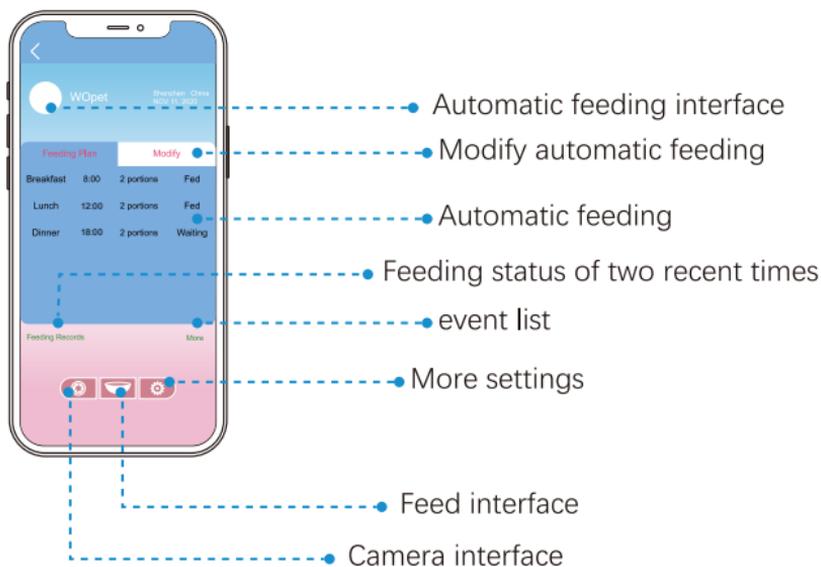
- 4 When the connection is completed, click “Completed” to enter the main interface of “Wopet” app.

▶ Feeding scheduling

■ Meal Size

- **Small Wheel Unit:** small meal size for small & medium pets
Programmable: 1 to 20 portions (5g -100g)
- **Large Wheel Unit:** Large meal size for medium & large pets
Programmable: 1 to 20 portions (10g -200g)

Automatic feeding interface



- Click “Modify” to enter the meals-setting interface, and click the meals to set the relevant items.

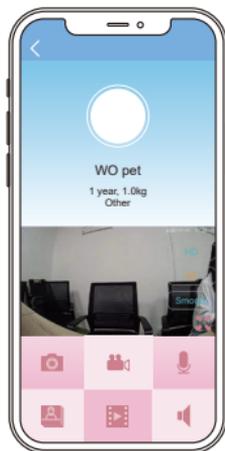
- 1 Close or delete to cancel current feeding settings.

- Meal's time and portion, as well as record playback, can be set up in the feeding setting interface.



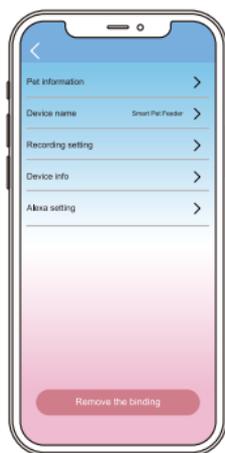
Video function

- Click the Camera Interface button  to enter the video interface settings interface.
- Click the  to take photos, REC icon to record videos, earphone icon to listen to the sound made by the feeder, and microphone icon to talk and use the feeder as a speaker.



More settings

- 1 Click More Settings  to enter the General Setting interface
- 2 Here, you can use pet information, recording setting function, cancel binding equipment function.



▶ Feeder cleaning

- Unplug it and take out the three batteries.
- Disassemble the Hopper and Bowl.
- Hand clean with a soft cloth and hand dry.

Note:

- The base unit should not be submerged in water at any time, as this will damage the electronic components and void the warranty.
- Indoor-use only. The product must not be placed outdoor.



▶ FAQs

1. What is the reason for cellphone connection failure and how to handle it?

a Check whether the machine is functioning properly.

Check the device's indicators. Normally, the red indicator stays on and the green indicator blinks.

b Check if the feeder has been connected to Wi-Fi.

Search for the feeder's Wi-Fi signal on the cellphone and check if there is a Wi-Fi hotspot named "Wopet XXXXX".

c Uninstall the APP and then reinstall it.

Please authorize the APP the right to acquire location information during installation.

d Check whether the router has set up a restriction to the number of online devices.

It is recommended that the WPA/WPA2 PSK encryption be applied. Please use the 2.4 GHz network only.

2. How to re-connect the device to the network quickly after it is disconnected.

- Exit the APP, click it again, and wait for data to update.
- Switch from the feeding interface to the video interface and wait for video refresh.

3. Off-line or power off

- When power is off or disconnected, if the feeder equipped with batteries, it will still dispense food according to your feeding schedule set on your mobile phone.

4. LED light state description

Red light	Greenlight	Feeder state description
Always on	Always on	Normal state
Flashes	Always on	Feeding abnormality
Always on	Flashes	Abnormal network
Always on	Off	Only battery power supply

- Check following the steps above, and make sure the Wi-Fi password is entered correctly. Contact our customer service if the connection is still not established.
5. The cellphone doesn't remind me of food discharge.
- Check whether or not the motor is running normally.
 - The cellphone indicates "Dispense Excessive Food".
 - There is too much food in the food outlet, which needs cleaning.
6. The feeder doesn't dispense food after the feeding parameter setup is completed.
- Check whether the food outlet is clogged. If so, the red indicator will blink.
 - Check whether the motor has been seized by food.

7. Current feeding time is later than the current time by 5 minutes or more.
 - When parameters are set up on the APP, it takes time to upload them to the server, which is about 5 minutes according to network conditions.
8. The signal for "wopet_xxxxx" on Android devices isn't stable.
 - Check following the steps above, and make sure the Wi-Fi password is entered correctly. Contact our customer service if the connection is still not established.
9. About information push.
 - In the event that the cellphone cannot receive push information, check whether it is shielded by the system message manager.

10. The feeder's requirement for network types.

- It requires 2.4G routers with 802.11 bgn protocol. The feeder doesn't support any 5G router. To watch the video on your cellphone, it is suggested that you do it with a Wi-Fi connection or a 4G network. There aren't any restrictions to the network operator as long as your cellphone can access the Internet.

11. APP updating

- You will be reminded of APP updating for every new release. Update the APP when prompted.
- For the better user experience, please update the software and hardware to ensure stable device functions.
- Check whether the cellphone is in a power-saving mode, which may lead to pushing failure when the APP is running in the background.

▶ FCC warnings

WARNING:

Changes or modifications to this unit not expressly approved. Non-compliance could void the user's authority to operate the equipment.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and receiver.
- Connect the equipment into an outlet on a different circuit from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Shielded interface cables must be used with the equipment in order to comply with the limits for a digital device pursuant to Subpart B of Part 15 of FCC Rules. Specifications and designs are subject to change without any notice or obligation on the part of the manufacturer.

▶ Warranty Information

● TWO YEAR NON-TRANSFERRABLE LIMITED WARRANTY

- To provide customers with quality shopping and user experience, we guarantee to replace or issue a refund or provide acceptable solutions to any defective products (as customers prefer) from the date of purchase to 2 year.
- Proof of purchase must be provided (Amazon order number or receipt) when making a claim to our customer support center.
- Warranty registration may be requested within a month since the date of purchase, by sending your Amazon order number to the mailbox: support @ wopetshop.com.
- The warranty is not transferable. We only provide warranty service to buyers who purchased from our Amazon store and possess the purchase proof, and not to any other purchase or subsequent owner.
- Price matching policy is not applicable. No price difference refund.

- Sellers are the responsible party. Amazon allows different sellers to sell the same product, so please confirm the seller by checking the order details before contacting us.

● **WHAT IS COVERED**

- Received defective or used (proof needed) products;
- Received with missing parts;
- Defective item under proper use.

● **WHAT IS NOT COVERED**

- Purchase from non-Amazon channel or other physical stores;
- Gift without proof of purchase;
- Tampering/abnormal use/accidental damage;
- Replacements and parts;
- Installation fee/labor fee.

● **MAKING A CLAIM**

- If you have any problems when using our products, please send an email to the mailbox: support @ wopetshop.com.
- 30 days free Return & Replacement
- 2-Year product Warranty.

▶ Have a Question For the Seller

1. Find your order



2. Click “View order details”



3. Click the Seller name



4. Click “Ask a question”



- Gifted parts, replacements, consumable products are not covered by the 2-year warranty
- Manufactures' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchase the product from.
- Please review the warranty carefully, and contact the manufacture if you have any questions.



support@wopetshop.com



